

ABSCHLUSSPRÜFUNGEN 2018

KAUFFRAU UND KAUFMANN

NACH BIVO 2012



ENGLISCH

SERIE

2

HÖRVERSTEHEN

KANDIDATIN
KANDIDAT

Nummer der Kandidatin / des Kandidaten

Name

Vorname

Datum der Prüfung

BEWERTUNG

Fachbereiche

Erreichte Punkte / Maximum

Task A

/ 8

Task B

/ 5

Task C

/ 7

Total

/ 20

EXPERTEN

**WICHTIG:**

In diesem Hörverstehen hören Sie Aufgaben A bis C je **zweimal**.

A (8 POINTS)

Look at the notes below. Listen to the monologues.

Fill in the missing information.

1. A complaint on an answerphone

Caller's name	Jack Lewis.....
Location of office	1.
Day when problem was reported	2.
Number of days spent waiting	3.
Caller's email address	4. j.lewis@.....

2. An information update

Caller's name	Kate.....
Airport of departure	5.
Time the car should be there	6.
Number of additional visitors	7.
Caller's mobile number	8.

B (5 POINTS)

You will now listen to radio journalist Greg Mayweather talking to Andrea McAfee, an automation specialist, about the future of some professions.

For each question mark the best answer (A, B or C). Tick one answer only.

You now have 30 seconds to look at the task.

1. **About 100 years ago**
A there were fewer horses in the US than today.
B horses started being replaced with machines.
C many workers were made redundant.
2. **In the USA,**
A 7.5 million retail jobs have disappeared.
B some fast-food chains offer self-checkouts.
C certain customers don't have to use a checkout.
3. **It's difficult to use computers**
A in the field of health care.
B to communicate with patients.
C to make medical diagnoses.
4. **According to McAfee, youth sports coaches need to**
A make their team win every match.
B work with their team on their personalities.
C use robots to form a team.
5. **Hairstylists**
A will probably be replaced by robots in the near future.
B need superhuman skills to do their job.
C will not run out of work any time soon.

C (7 POINTS)

Listen to Priscilla O'Sullivan interviewing Lars Bäckström about a famous Finnish product, the Fiskars scissors.

Please fill in the gaps in the sentences below with the correct form of the key word or key words. Use one or two words. You now have one minute to read the sentences below.

Today, Lars Bäckström talks about an **object** many of us use every day.

1. Fiskars says they have sold more than a
pairs of scissors worldwide.
2. The scissors started as simple tools but have
now turned into a source of national pride.
3. The handle shape and grip are a example
of ergonomic performance.
4. The blades were made of pressed instead of iron.
5. Fiskars uses red handles in their models.
6. The orange material was first used so they didn't
any plastic.
7. The Helsinki exhibition shows objects made by fashion designers,
..... and paper-cutters.