



# ENGLISCH

SERIE

2

## HÖRVERSTEHEN

KANDIDATIN  
KANDIDAT

Nummer der Kandidatin / des Kandidaten

Name

Vorname

Datum der Prüfung

BEWERTUNG

Fachbereiche

Erreichte Punkte / Maximum

Task A

/ 8

Task B

/ 5

Task C

/ 7

**Total**

**/ 20**

EXPERTEN



**WICHTIG:**

In diesem Hörverstehen hören Sie Aufgaben A bis C je **zweimal**.

# A

**(8 POINTS)**

Look at the notes below. Listen to the monologues.

Fill in the missing information.

## 1. A message on an answerphone

Person called by Carl Smothers	<i>Mr. Sands</i>
Reason for the call	1. <i>for display shelves</i>
Total size of showroom	2. <i>square metres</i>
Address of business	3. <i>Avenue</i>
Carl's phone number	4. ....

## 2. A memo to the personal assistant

Person called	<i>Sharon</i>
Email recipient	5. <i>@topsport.com</i>
New day for meeting	6. ....
Time of meeting with CEO	7. ....
Name of restaurant to book	8. ....

**B** (5 POINTS)

You will now listen to Adam Bryant interviewing Karen May about training programmes for employees.

**For each question mark the best answer (A, B or C). Tick one answer only.  
You now have 30 seconds to look at the task.**

1. **Employee training**  
A  is best when required by the company.  
B  should be their own choice.  
C  succeeds if done as a group.
2. **In-company performance problems**  
A  require employee training as soon as possible.  
B  are usually due to employee conflicts.  
C  can be caused by too little know-how.
3. **Karen has learned that**  
A  people adjust quickly to new ideas.  
B  the majority can deal with criticism.  
C  30% have the ability to change.
4. **Speed-back**  
A  makes executives feel better.  
B  is a three-minute discussion.  
C  gives some people their best advice ever.
5. **Karen suggests executives should**  
A  know what others think of them.  
B  make sure employees understand them.  
C  have a plan to get things done.

## C (7 POINTS)

Listen to a discussion about biometrics between Harry Reasoner and Audrey Jacobs.

**Please fill in the gaps in the sentences below with the correct form of the key word or key words. Use one or two words. You now have one minute to read the sentences below.**

Harry Reasoner is interested in ..... *future* ..... passwords.

1. This year, credit card and iCloud information was stolen by computer ..... thieves.
2. Engineers want to use the parts of the ....., instead of passwords, for the safety of our data.
3. There are many possibilities for these human passwords. There are quiet ones like the ..... on your nose, as well as loud ones like your heart.
4. In Toronto some ..... are trying to make a product that uses the beat of a person's heart to access their electronic equipment.
5. The fact that nobody has the same heart in shape, sound or location could make them the best, but also the ..... password of all.
6. The engineers also want to make a smart ....., like a smart home that recognises you without a password whenever you enter it.
7. In the future we won't have to ..... our shoulders to prevent hackers and thieves from seeing our passwords.