PROFII

ENGLISCH

LESEVERSTEHEN

SERIE 3/3



Kandidatennummer

Name

Vorname

Datum der Prüfung

| PUNKTE UND BEWERTUNG | Erreichte Punkte | / Maximum |
|----------------------|------------------|-----------|
| Task A | | / 15 |
| Task B | | / 10 |
| Total | | / 25 |

Die Experten



Erlaubte Hilfsmittel: Wörterbuch

Zeit: 25 Minuten

A

Airline Fees Reach \$400 Mark



The time of the \$400 airline fee for extra services has arrived. For a heavy bag of 71–100 pounds, Continental Airlines wants \$400 from flying customers on most international flights, and American Airlines is charging \$450 on its Asian flights. United Airlines charges \$400 for checking bags of 71–99 pounds on flights to another continent. A new survey has found that those are the most expensive extra fees that airlines charge passengers. The survey also found that fees for a first checked bag, which used to be included in the regular ticket price a few years ago, now go up to \$43. Spirit Airlines charges \$38 for a domestic flight and \$43 for an international flight for the first bag checked in at an airport. The survey further showed that fees charged for the same service differ greatly. Frontier Airlines charges \$50 to change an international ticket, while Delta Air Lines and United charge five times as 1).........

Additionally, most airlines have a charge for booking a "free" miles-award ticket on the phone, and some even charge fliers **2).....** do the work themselves online. US Airways has the highest "free" ticket booking fees: \$55–\$90 for a phone reservation and \$25–\$50 online. Spirit Airlines is the only airline charging for handbags. Spirit fliers pay \$30 if they use the internet to let the airline know about a handbag, it costs \$35 when they do it on the telephone and \$40 when they do it directly at the airport. Some airlines have stopped giving discounts for paying a fee online. Continental, Delta, United and US Airways last year offered a \$2 or \$3 savings for travellers who checked their bags online, but they're **3)......** longer offering those discounts.

It has become difficult to make the many extra costs clear to fliers. More and more travellers are complaining that they can't figure out the different fees when booking a flight or that they find it difficult to compare the fees 4)..... the airlines. In response to complaints, the Transportation Department made a rule last month which says that airlines must present all fees for optional services with a link on their websites. They also must announce bag-fee increases on the home page or through a link on the page.

The airlines say fees **5).....** airfares low, help cover costs and let fliers choose the services they want. American Airlines' \$450 fee for checking bags of 71–100 pounds on Asian flights was introduced to cover fuel costs and to keep passengers from checking in heavy bags, spokesman Tim Smith says. The airline doesn't allow such bags on its flights to Europe or India.

Punkte

TASK A1 (5 POINTS)

Read the article about "Airline fees reach \$400 mark". Choose the best expression to fill each gap - A, B or C. For each answer, put the correct letter on the right.

| | | | | Put the letter here ♦ |
|----|----------------|----------------|----------------|------------------------------|
| 1. | A much | B many | C lots | |
| 2. | A which | B to | C who | |
| 3. | A none | B any | C no | |
| 4. | A to | B of | C for | |
| 5. | A keep | B press | C level | |

TASK A2 (10 POINTS)

| Read the article "Airline fees reach \$400 mark" again. Answer the questions below. | | | | |
|--|---|----------|--|--|
| | | | | |
| 1. | Extra charge for a single checked bag in the past | | | |
| 2. | Changing a ticket on United Airlines costs: | | | |
| 3. | The Transportation Department made a new rule for airlines because of | | | |
| 4. | How rising fees must be published | a) b) | | |
| 5. | Bags over 71pounds cannot be checked to | a) b) | | |

B (10 POINTS)

Punkte

Different people seek a place to stay overnight.

Decide which sleeping option (A-H) would be best for each person.

Write the letter on the line on the right. Do not use any letter more than once.

- A Business hotels are your ideal place if you are travelling and need perfect facilities like laundry service, free wireless internet access, fax and telephone, as well as a kitchen which serves food around the clock. An iron and a desk are included.
- **B** Bed and Breakfast is always great if you want to experience different cultures first hand. You are welcome to talk to your landlord, who is willing to tell you about the nice places in the area. Be prepared to share a shower with another guest or the family.
- **C** *Country Guesthouses* offer simple accommodation, the rooms are usually located above the bar and the bathrooms may be in the hallway. Be prepared to hear the noise and the music from the bar until it closes late at night.
- **D** *Motels* are good if you are travelling by car and just need a place to sleep. Rooms on the ground floor have parking right in front of the door, so you don't have to carry your bags very far. Be sure to check-in no later than 10pm. Motels may offer a tiny breakfast but nothing else.
- **E** Wellness and spa hotels are wonderful places to get away from your busy life. Here you can enter a different world. You will find good food, massages, and other beauty treatments which make you feel reborn.
- **F** Hostels are ideal if you want to cook for yourself and share a room with many other travellers. Guests are expected to help with the meals and cleaning. Not ideal if you need privacy. Moderately priced they mostly attract single travellers, looking for a different experience.
- **G** Log cabins are small houses in a bungalow style including a kitchen, a bathroom and a fireplace. Visitors can have a safe rest at night out in nature. You can have a small cabin for two people or a larger one for up to eight people. Perfect if you want to be close to nature without having to worry about putting up a tent.
- **H** *Camping* is not only your cheapest option but it will also help you meet friends or fellow campers. If you want to experience nature and be in command of your own life, then camping is a great option.

Put the letter here **♦**

Teenagers want to spend the weekend at an open-air rock music festival.
 They don't have much money to spend for a place to sleep.

 A married couple needs to relax after a stressful week at work.
 They don't want to have to worry about anything.

 Mrs James is flying to New York to speak at an important conference.
 She needs to be able to work there and have a restaurant which is open late.

 The Robinson family wants to spend two nights in Jasper National Park.
 They like being out in nature but they are afraid of bears.

 Two middle-aged ladies are travelling round the UK and want to see nature but they also want to get in touch with the local people.