

ENGLISCH

HÖRVERSTEHEN SERIE 2/3



Kandidatennummer _____

Name _____

Vorname _____

Datum der Prüfung _____

PUNKTE UND BEWERTUNG	Erreichte Punkte	/ Maximum
Task A		/ 12
Task B		/ 8
Total		/ 20

Die Experten _____

**WICHTIG:**

In diesem Hörverstehen hören Sie die Aufgaben A und B **je zweimal**.

A

(12 POINTS)

Look at the notes below. Listen to the messages and monologues.

Fill in the missing information.

1. A flight-attendant's announcement

Flight number	<i>MA785</i>
Destination	1.
Position of airplane in line	2.
Where to put your luggage	3. or in overhead compartment
What to do with portable computers	4.
Not allowed on the airplane	5.
Name of the airline	6.

2. A complaint on an answering machine

Customer's first name	<i>Harry</i>
Customer's last name	7.
What the customer likes about the order	8.
What was only there in Spanish and Polish?	9.
What did his friend bring?	10.
Price he paid for pool table	11. \$
Order number	12.

B (8 POINTS)

Punkte

Listen to the interview with Susan Mellows about leadership.

For each question mark the best answer (A, B or C). Tick one answer only.

You now have 30 seconds to look at the task.

- | | |
|---|---|
| <p>1. Susan feels</p> <p>A <input type="checkbox"/> getting along with the boss isn't very important.</p> <p>B <input type="checkbox"/> people don't like to complain about the boss.</p> <p>C <input type="checkbox"/> everyone can tell the boss what to do.</p> | <p>5. Many bosses</p> <p>A <input type="checkbox"/> pressure their team to keep going.</p> <p>B <input type="checkbox"/> are pressured to make decisions.</p> <p>C <input type="checkbox"/> wait too long to decide on things.</p> |
| <p>2. Some bosses</p> <p>A <input type="checkbox"/> try to make us feel stupid.</p> <p>B <input type="checkbox"/> need a certain kind of treatment.</p> <p>C <input type="checkbox"/> feel worthless in everything they do.</p> | <p>6. The lady</p> <p>A <input type="checkbox"/> got her boss to change his behaviour.</p> <p>B <input type="checkbox"/> was very angry with the boss.</p> <p>C <input type="checkbox"/> went home because she felt stupid.</p> |
| <p>3. Employees</p> <p>A <input type="checkbox"/> can make decisions for the boss.</p> <p>B <input type="checkbox"/> could manipulate their boss.</p> <p>C <input type="checkbox"/> shouldn't influence the boss.</p> | <p>7. Employees can</p> <p>A <input type="checkbox"/> have all the glory for themselves.</p> <p>B <input type="checkbox"/> talk to the boss about accepted behavior.</p> <p>C <input type="checkbox"/> worry about the boss's bad personality.</p> |
| <p>4. Women</p> <p>A <input type="checkbox"/> get rid of problems using different ways.</p> <p>B <input type="checkbox"/> question their own actions.</p> <p>C <input type="checkbox"/> can't criticise their boss.</p> | <p>8. Susan knows that bosses</p> <p>A <input type="checkbox"/> lose their jobs if they aren't good.</p> <p>B <input type="checkbox"/> make the final decision to leave.</p> <p>C <input type="checkbox"/> advise employees on their work-relationships.</p> |

